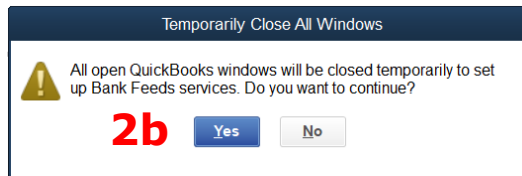
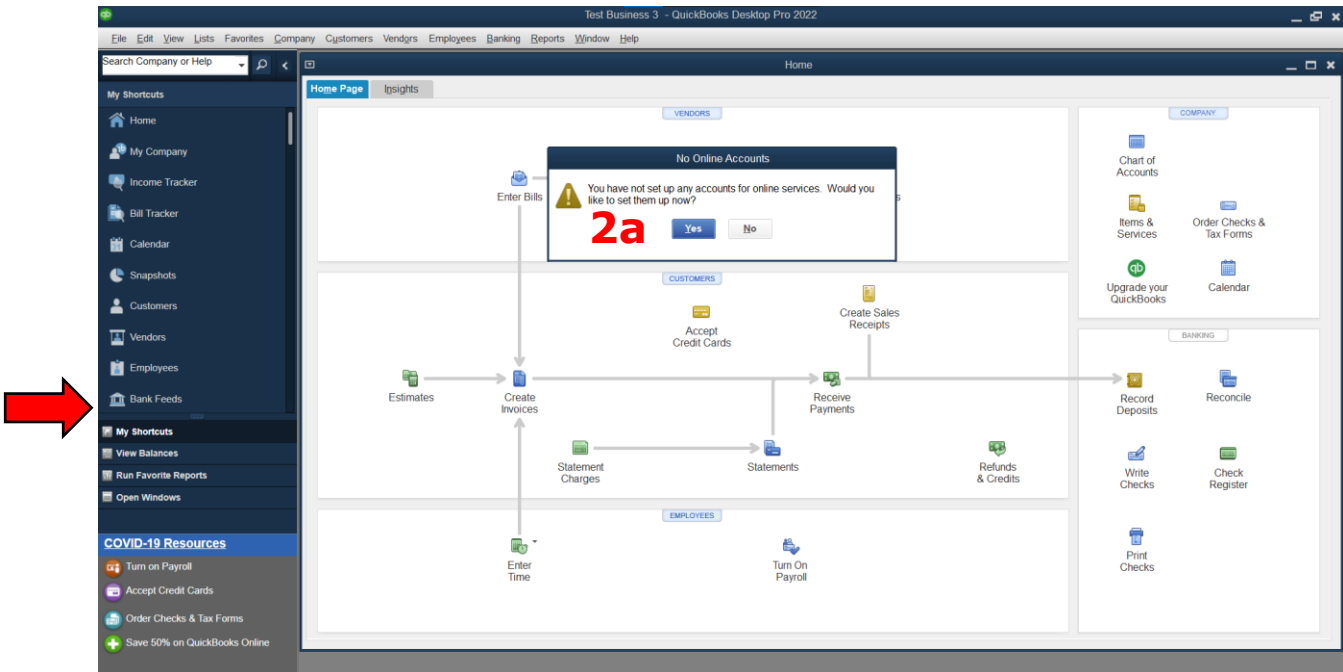
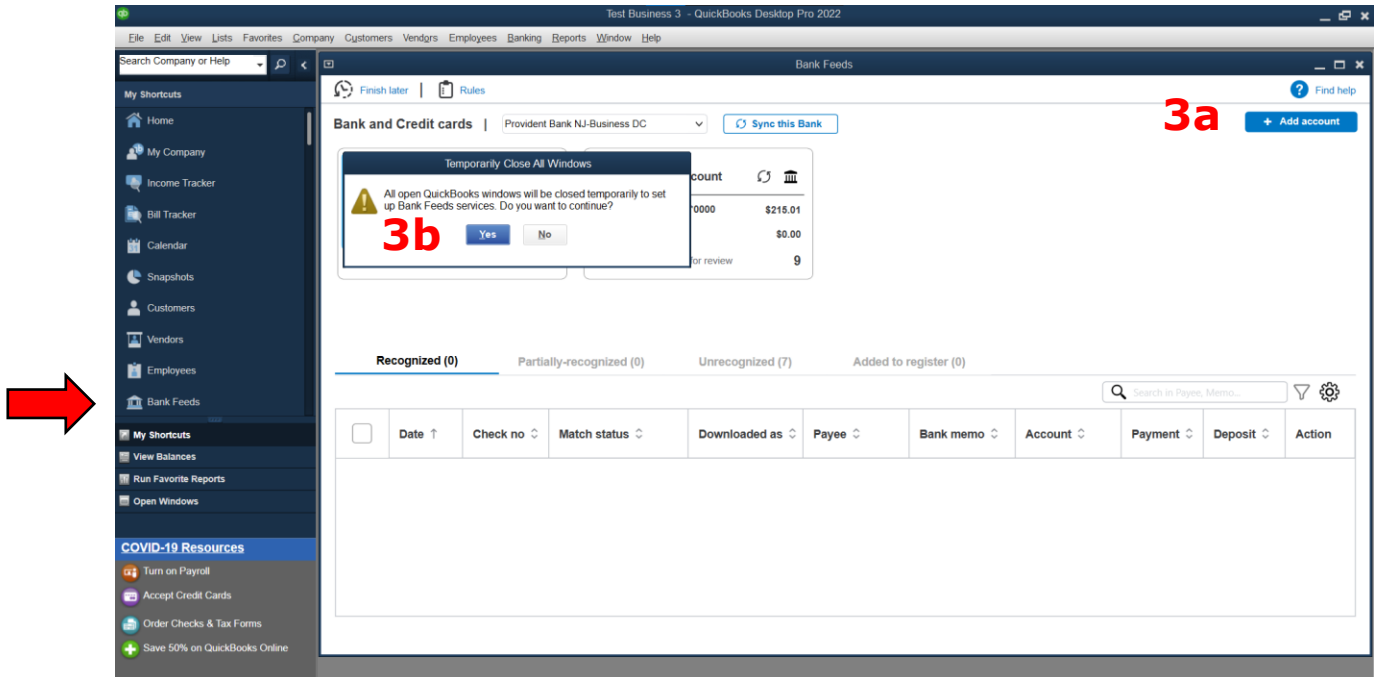


Overview: Provident Bank made a security enhancement utilizing token at log in. Tokens provide enhanced security against unauthorized access and identity theft by adding a layer of authentication when logging in to your account. The procedures below provide how to link you bank accounts and using the Token.



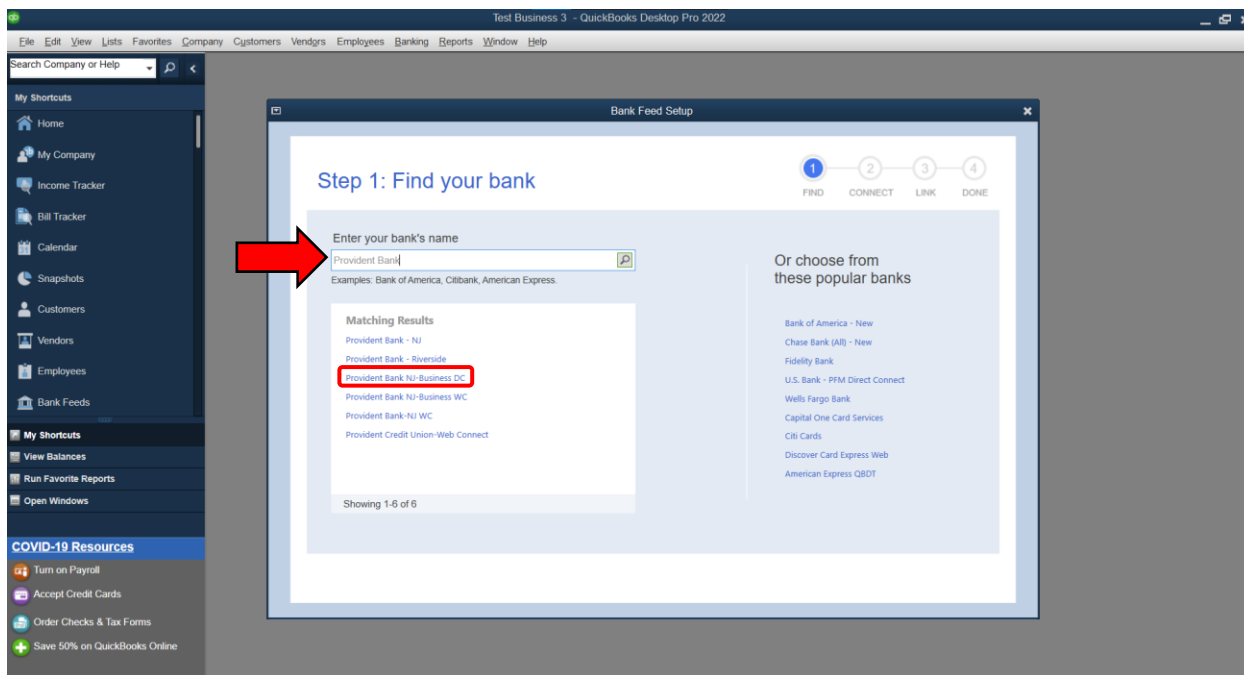
Step	Action
1.	<p>Within Quickbooks Desktop, select Bank Feeds from the left-hand menu.</p> <p>If you have no Online Accounts follow Step 2 If you already have Online Accounts follow Step 3 (page 2)</p>
2.	<p>If you have no Online Accounts</p> <ol style="list-style-type: none"> A pop-up will appear labeled "No Online Accounts" – Select Yes. An additional pop-up will appear labeled "Temporarily Close All Windows" – Select Yes again.

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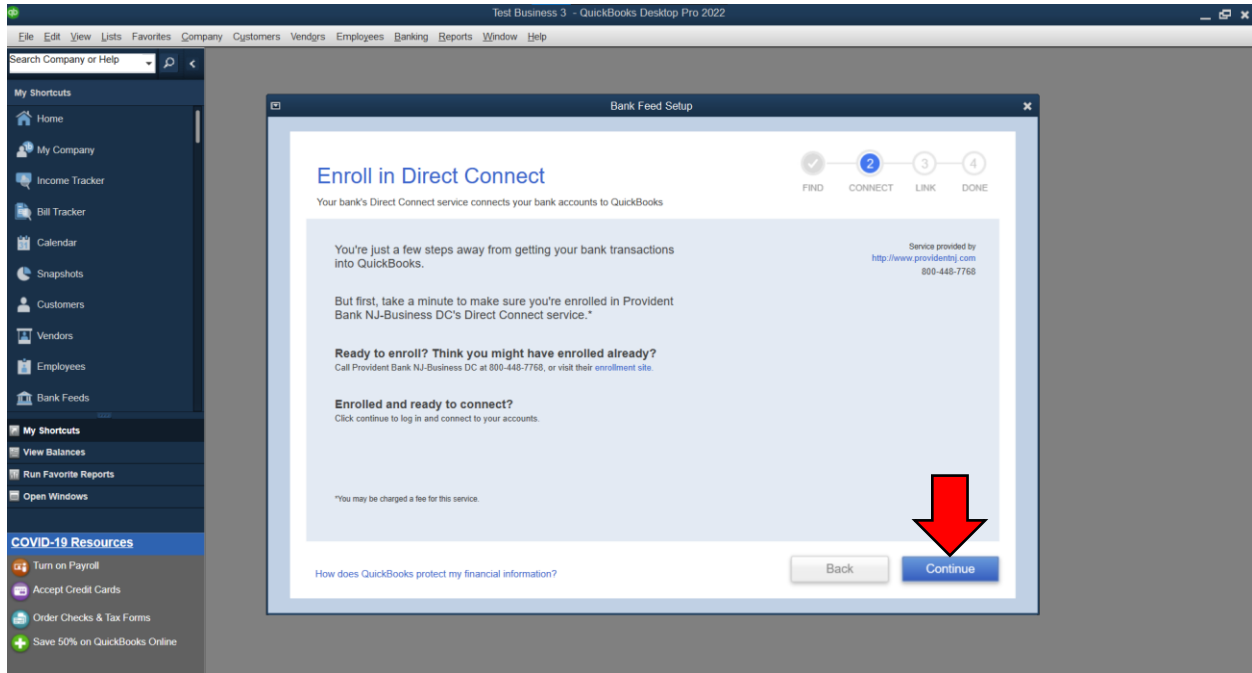
Step	Action
3.	<p>Within Quickbooks Desktop, select Bank Feeds from the left-hand menu.</p> <p>If you already have Online Accounts</p> <ol style="list-style-type: none"> Select + Add Account A pop-up will appear labeled "Temporarily Close All Windows" – Select Yes

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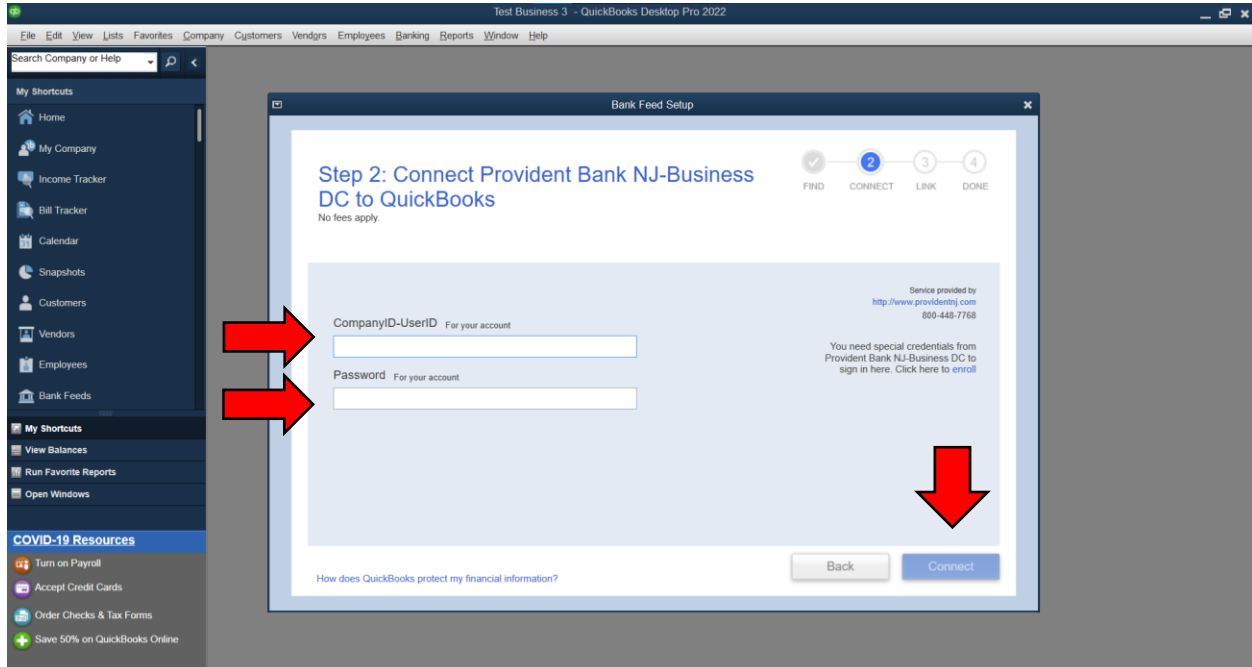
Step	Action
4.	Type Provident Bank in the search bar
5.	Select Provident Bank NJ-Business DC

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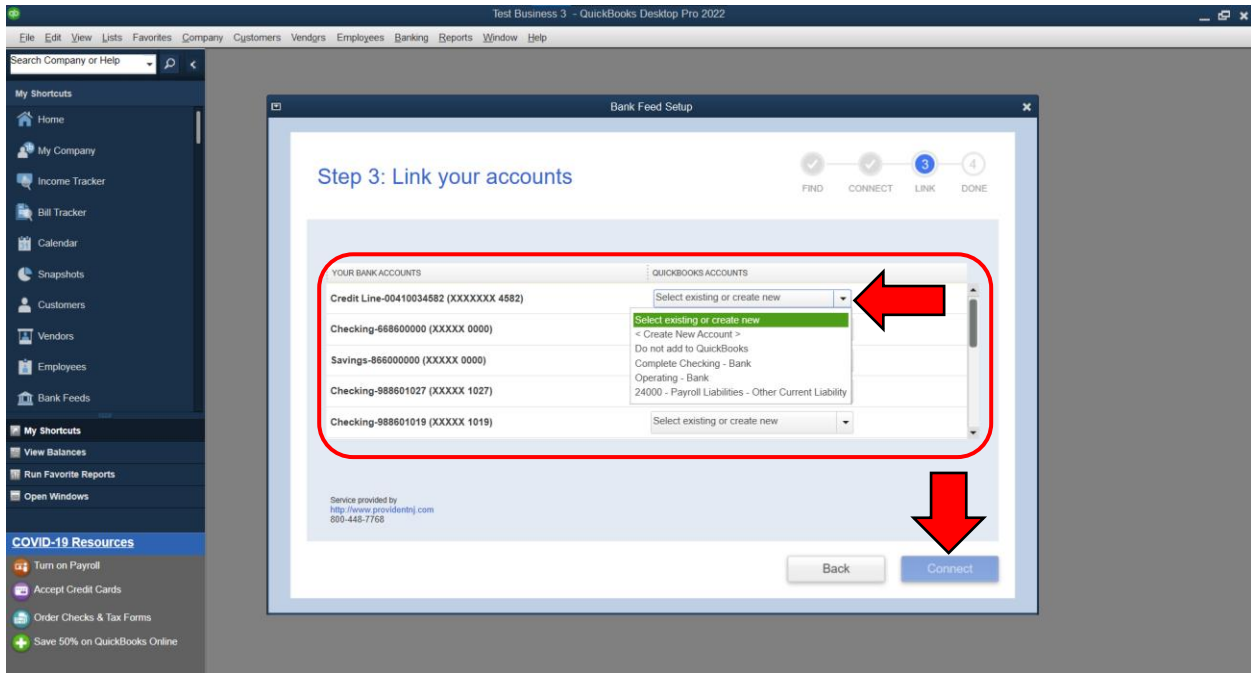
Step	Action
6.	<p>Click Continue</p> <p>**NOTE: Users must first enroll in the Direct Connect Service with Provident Bank to be able to use this service within Quickbooks Desktop**</p>

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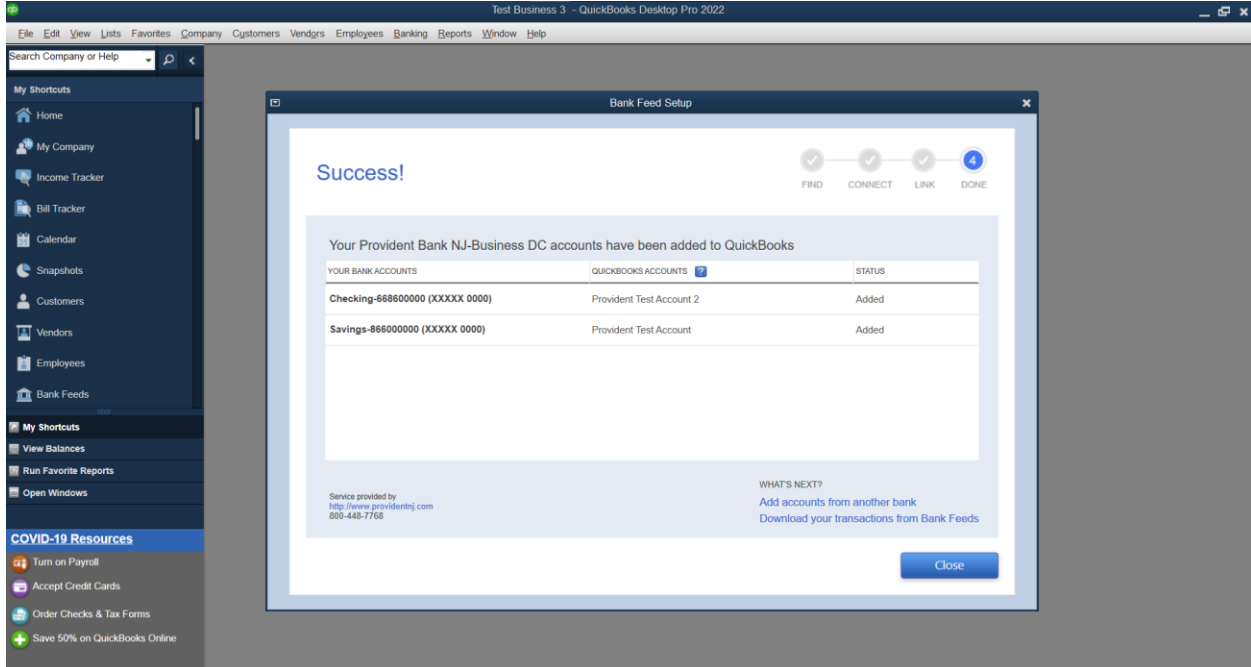
Step	Action
7.	<p>Enter Company ID-UserID (ex: "123456-testuser")</p> <p><i>Company ID = ProvidentConnect Company ID</i> <i>User ID = ProvidentConnect User ID</i></p>
8.	<p>Enter Password</p> <p>If you log into ProvidentConnect with a PASSWORD enter your Password OR If you log into ProvidentConnect with a TOKEN enter your Personal 8 Digit PIN Number + Token Code with no dashes or spaces between your PIN and the Token Code</p> <p>**NOTE <i>If you use a Soft Token, the 8 Digit Token Code is provided on your device. Open the RSA Secure ID app to obtain the Token PIN</i> OR <i>If you use a Hard Token, the 6 Digit Hard Token Code is provided on your personal Hard Token fob.</i></p>
9.	Select Connect

Continued on next page



Step	Action
10.	Select which Accounts you want to connect by selecting the appropriate option from the Quickbooks Account drop down
11.	Select Connect

Continued on next page



Step	Action
12.	<i>Bank Account Set Up Complete!</i>