

**Overview:** Soft tokens provide enhanced security against unauthorized access and identity theft by adding a layer of authentication when logging in to your account. To set up Soft Token, company users must complete the following steps:

## Soft Token Set Up

Step	Action
1.	Download the RSA Secure ID app on your mobile device from your device's app store. Below is an image of the App to download:
	RSA
	Apple App Store – <u>RSA Authenticator (SecurID) on the App Store (apple.com)</u>
	GOOGIE Play Store - RSA Authenticator (SecuriD) - Apps on Google Play
2.	Log in to ProvidentConnect for Business through a desktop or laptop



Step	Action
3.	Enter your <i>Company Id</i>
4.	Enter your <b>User Id</b>
5.	Select <i>LOGIN</i>



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Soft Token Set Up, continued

(i) An extra layer of security is needed to complete this request.
Sign in to ProvidentConnect for Business
Company ID:
1234567
User ID:
Test
One-Time Security Code
When you continue, we will call or send a text message and ask you to enter a one-time code.
Continue with Security Code Cancel
Enter different Company/User ID

Step	Action
6.	Select Continue with Security Code

**\*\*NOTE:** If you do not get the One-Time Security Code step up, continue to Step-12. **\*\*** 





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## Soft Token Set Up, continued

-	Provide	<b>nt</b> bank*		
	One-Time Secur	ity Code		×
	Tell us where to re-	ach you		
	Don't recognize these	e phone numbers?		_
	You might have enter and re-enter your use are no longer accurat	ed an incorrect us er ID. If you recogr e, contact 888-98	er ID. Return to the sign-in pagnize the phone numbers, but the 9-2221.	e :y
	Select phone number:	(XXX) X	XX-7890	
	Select option:	⊖ Call the	selected number.	_
		○ Text the	selected number.	
		Importan	t Note: By Clicking	
		Send Tex	Message, you agree	
		text mess	age rates apply	
		Please co	ntact your wireless	
		carrier for	details.	_
	Continu	e	Cancel	
,				
_	My phone number is	not listed		

Step	Action
7.	Select the <b>Phone Number</b>
8.	Select Option: Call or Text
9.	Select <i>Continue</i>





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Soft Token Set Up, continued

÷			
	One-Time Security Code	×	
	Enter the security code		
	A text message with a one-time security code has been sent to (xxx) xxx-7890.		
	Note: Text messages can take a few minutes to be received.		
	One-time security code:	>	
—	Submit Cancel		
	I didn't receive a text message		
	and ask you to enter a one-time code.		
	Continue with Security Code Cancel		
	Enter different Company/User ID		

Step	Action
10.	Enter the <b>One-time Security code</b> that was sent to you
11.	Select <b>Submit</b>



🚔 Provic	dent BANK®
Sign in to	ProvidentConnect for Business
Please enter y	our password and click Continue.
Company IE	
1234567	
User ID:	
Test	
Password:	
	ontinue
,	

Step	Action
12.	Enter your <u>temporary</u> <b>Password</b>
13.	Select <i>Continue</i>





Provident BANK*	
Set Up Software Token S Device OS: Contin Android(OS Apple(iOS 8	Sign On 4.1 or higher) or higher)

Step	Action
14.	<ul> <li>Select from the drop down your <i>Device OS</i>:</li> <li><i>Android (OS 4.1 or higher)</i></li> <li><i>Apple (iOS 8 or higher)</i></li> </ul>
15.	Select <i>Continue</i>



Set Up Software Token Sign On Scan the QR code	
Continue Cancel	

Step	Action
16.	Open the RSA Secure ID app on your mobile device
17.	Scan the <b>QR Code</b>
18.	Select <i>Continue</i>



Ę	Providen	t <sub>BANK*</sub>	
	Set Up Softwar Create your PIN.	re Token Sign On	
	PIN:	<ul> <li>Your PIN:</li> <li>→ Must be 8 alphanumeric characters long.</li> </ul>	
	Confirm PIN:	Cancel	

Step	Action
19.	Create your <b>PIN</b> . Your PIN <u>must</u> be 8 alphanumeric characters log
	<b>**NOTE:</b> This is your personal PIN that will be used in addition to the Token PIN. You will need this 8 digit PIN each time you log in. This should be a strong and unique 8 digit PIN that you can memorize <b>**</b>
20.	Confirm your <b>PIN</b>
21.	Select <i>Continue</i>



ŧ	Provident BANK*
	Sign in to ProvidentConnect for Business
	Company ID:
	1234567
	User ID:
	Test
	Passcode:
l	Current PIN + token code.
	Continue
	Enter different Company/User ID

Step	Action
22.	Enter <b>Passcode</b> . This is your <b>8 digit PIN + the token code (8 digits)</b>
	The Passcode is a total of 16 combine digits
	<b>**Note:</b> Token code is located on your device. The token on your device refreshes every 30 seconds. <b>**</b>
23.	Select <i>Continue</i>
	<b>**NOTE:</b> Only Select Continue one time to avoid any log in issues. It will take a few seconds to log in <b>.</b> **
24.	Soft Token Setup is Complete!